



WEED CONTROL SPECIALISTS, GROUNDS MAINTENANCE & ARBORICULTURE

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COMPANY QUALITY POLICY

S H Goss & Co Ltd provides a high quality customer service for the control of weeds and other vegetation by the application of state of the art technology incorporated into modern equipment and the use of Government approved pesticides, in accordance with the UK Pesticide Guide and product label recommendations. Products are applied only by competent personnel, who are examined at National level, in the safe use and application of herbicides, in compliance with the Food and Environment Protection Act 1985, Control of Pesticides Regulations 1996 and registration under the British Agrochemical Inspection Scheme.

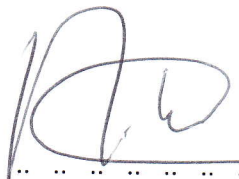
The Policy of the Company is compatible with its business objectives and commits it to comply with the requirements of its Quality Management System and improvement upon its effectiveness.

It provides a framework for establishing and reviewing our quality objectives, which are :

- Achieve customer satisfaction, with the key elements of a Contract.
- Respond to customer feedback within 5 working days, where corrective, preventive or improvement actions are agreed.
- Increase or, at least, maintain our customer base.

This Policy and these objectives have been communicated, are understood throughout the Company and are reviewed for continuing suitability in meeting the Company's customers' and the requirements of the ISO 9001 : 2008 International Standard for Quality Management Systems.

As the Management Representative to the Certification Body, the Quality Co-ordinator is responsible for ensuring that the requirements of the Quality Management System are adhered to throughout the Company by all employees who take responsibility for the quality of their own work.

Signed : 

Date : 23rd February 2009

ROBERT GOSS

DIRECTOR



Cert. No. FS26369